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**SINDHUJA JAYARAMAN**

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**PROFESSIONALEXPERIENCE**

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| --- | --- | --- | --- |
| **Employment Status** | **Current Employer** | **Experience** | **Designation** |
| Current Employer | RedCapCloud Inc | 12+ years | Senior QA Consultant/Scrum Master |

**PROFESSIONAL SUMMARY**

* Experienced Senior QA Consultant and Certified Scrum Master with over 12+ years of expertise in quality assurance, software testing, and Agile methodologies, including a strong foundation in Quality Assurance with 1 year of client-facing experience as a Senior QA Consultant in Sydney, Australia.
* Proven track record in leading cross-functional teams, developing QA strategies, and enhancing team productivity. Skilled in sprint planning, and fostering continuous improvement.
* Strong communicator and problem-solver, committed to delivering high-quality products that meet business objectives.
* Demonstrated expertise in facilitating Scrum events, and driving continuous improvement to enhance team performance and product delivery.
* Proven ability to manage both Scrum and QA functions, including requirement gathering, test strategy development, and production implementation.
* Adept at using Atlassian JIRA and Confluence for project management and coordination.
* Experienced in handling global teams, managing remote QA consultants, and ensuring smooth communication between onsite and offshore teams.
* Committed to delivering high-quality solutions through effective process improvements and stakeholder collaboration.

**PROFESSIONAL EXCELLENCE**

* **ISTQB Certified**, “Foundation Level in Software Testing”.
* **Scrum.Org** certified PSM-1 Professional Scrum Master
* Received **“Bravo”** award as part of Tech Mahindra recognition awards FY quarter 2015-16: for Exceptional Teamwork; ready to go the extra mile to meet deadlines.
* "**STAR**" rating for consecutive 3 appraisals for outstanding performance in Business deliveries.

1. **RED CAP CLOUD**

**PROJECT SYNOPSIS**

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| --- | --- |
| **Project Domain** | Health Care |
| **Role** | QA Manager/Scrum Master |
| **Organization** | Red Cap Cloud |
| **Location** | BANGALORE(Remote) |
| **Duration** | October 2018 to Current |

1. **OPTUS PROFESSIONAL SERVICES**

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| --- | --- | --- |
| **Project Domain** | Telecom | |
| **Project Name:** | Optus Professional Service Testing | |
| **Client** | Optus System Private Ltd. | |
| **Role** | QA Lead/Scrum Master | |
| **Organization** | Tech Mahindra | |
| **Location** | **Offshore:** SDC, BANGALORE | **Onsite**: Optus,  **Sydney(Australia)** |
| **Duration** | **Offshore:** December 2013 to April 2018 | **Onsite**: 06-04-2015 to 15-  04-2016 |

1. **BRITISH TELECOM**

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| --- | --- | --- |
| **Project Domain** | Telecom | |
| **Client** | British Telecom | |
| **Role** | Test Analyst | |
| **Organization** | Tech Mahindra | |
| **Location** | **Offshore:** SDC, Pune | |
| **Duration** | **Offshore:** October 2010 to December  2013 | **Onsite**: Optus,  **Sydney(Australia)** |
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# SKILLS

**TECHNICAL SKILLS:**

**Certified Scrum Master – PSM-1 Certified  
Project management tools:** Atlassian JIRA, Confluence, Git hub  
**Testing Tools:** HP ALM, Test Rail, Atlassian JIRA, Katalon Studio  
**Testing Methodology**: Agile and Scrum model, Kanban

**Business Domains**: Health Care, Telecom

**SOFT SKILLS/STRENGTH**

* Excellent problem-solving and analytical skills.
* Proven leadership abilities.
* Adapting to change quickly.
* Quick learner, Good group dynamics.
* Highly energetic, Responsible, and fast grasping.
* Leadership qualities.

# ACADEMIC SUMMARY

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| M.S (Software Engineering) | 2014 | Birla Institute of Technology(Work Integrated  Learning Program) | 7.5 CGPA |
| Bachelors in Computer  Technology. | 2010 | K.S.R. College of Technology | 9.2 CGPA |

**PERSONAL INFORMATION**

**Name** : Sindhuja Jayaraman

**Date of Birth** : 17-07-1990

**Father’s Name** : Jayaraman

**Gender** : Female

**Languages Known** : English, Tamil, Telugu& Hindi

**Nationality** : Indian

**Address** : Flat 203, Laa Moonstone Apartments, Neo Town road, Electronic City Phase-1, Bangalore, 560 100.

**DISCLAIMER:**

I hereby declare that the above specified information is true to the best of my knowledge. Sindhuja Jayaraman